

Vila do Conde, 03/05/2007

Page Yield Declaration letter for Dataproducts Cartridges

Dear Customer,

This is a confirmation letter that our products were tested for page yield. Our page yield measuring procedure is in its essential similar to the ISO19752 giving comparable results. We perform our tests both in our own products as in OEM so we can compare results. The noticeable difference between our procedure and the ISO19752 is that our tests were designed to evaluate print quality through out the life of the cartridges as well as page yield while the ISO19752 only scope is page yield determination.

From the ISO19752 abstract below:

“ISO/IEC 19752:2004 is limited to evaluation of toner cartridge yield for toner containing cartridges (i.e. all-in-one toner cartridges and toner cartridges without a photoconductor) for monochrome electrophotographic printers.”

It is clear that this standard is only applicable to monochrome toner or all-in-one cartridges.

Because our list of products also Drum cartridges (no toner present) and Colour toner cartridges the values on these cases stand for similar test method, where the end of life criteria was “noticeable decrease in print quality” or “chip end of life failure”.

Yours Sincerely

José Araújo
(Technical Manager)